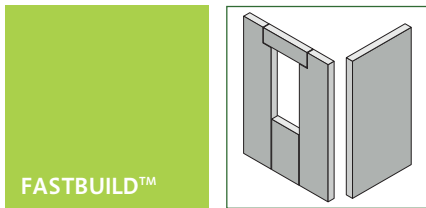


Uniclass	G25:JB1
CI/SfB	(21) (22)

SUPPORT SERVICES



Structherm’s technical and operational teams provide clients with a high level of support from the initial design stage through to on-site management, ensuring successful project completion.



The Structherm Service

A thoroughly integrated, customer-oriented service is offered at every stage of a project from initial concept to final completion, where close working partnerships are forged with specifiers, contractors and end users.

Design and feasibility proposals, fully supported by highly skilled staff, form an essential part of Structherm’s professional service, which includes:

1. Computer software dedicated to generating efficient panel layouts, choosing appropriate insulation and render systems, the counting of panel types.
2. Cost analyses of the various options suitable for a particular project, as well as the ongoing monitoring of cost factors as they develop with the chosen design.
3. Specification generation.
4. Risk assessments.
5. Structural calculations for individual details and the overall stability of the structure, provided as submissions for building control approval.
6. Thermal calculations provided as submissions for building control approval.



At all stages of Structherm’s involvement with a project, architects are encouraged to make extensive use of the Structherm CAD service to improve the flow of information between drawings and specification generation.

Health and Safety

Fastbuild™ makes a significant contribution to site health and safety because fast track construction programmes reduce site exposure for both operatives and neighbours. Similarly, site tidiness and staggered panel deliveries maintain a clean and manageable working environment, even on the tightest of footprints.

The manufacturing process and site installation procedures have been simultaneously audited by the DTI-funded scheme HASPREST to identify Health and Safety benefits actually realised in practise.



QUALITY ASSURANCE

Every project has an individual quality assurance procedure, supported by:

1. BS EN ISO 9001: 2000.
2. Professional indemnity insurance.
3. Product guarantee insurance.
4. A close working partnership with Approved Installation Contractors.
5. Accreditations from LABC, NHBC, Zurich, and Allianz Cornhill.

EGAN COMPLIANT

The Egan Report, *Rethinking Construction*, produced by the Construction Task Force chaired by Sir John Egan embraced the following principles :

1. Lean, prefabricated construction.
2. Zero defects.
3. Non-adversarial contracting.
4. Choosing contractors on best value and quality rather than lowest price.

The Structherm Fastbuild method is fully in accordance with these principles through:

1. Reduced construction time because of prefabricated components.
2. Less wastage because of pre-engineered design.
3. Standardised 'off the shelf' components handling.
4. Factory controlled quality.
5. Supply chain manufacturing partners.
6. A complete dry shell package.

